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SERCO PTY. LTD.
 108-114 STEEL STREET
 CAPALABA Q 4157
 P.O. BOX 1125
 PHONE: (07) 3362 6600
 FAX: (07) 3362 6610
 INTERNATIONAL FAX: 0011 617 3362 6610
 TOLL FREE FAX: 1800 625 356

A.C.N 009 918 781

ENGINE RECONDITIONING

29th January 2013.

Good morning Romi & Cristina.

I sincerely wish to take the time to firstly thank you (Ghost Riders Motorcycle Specialist.) for choosing to Purchase and deal with Serco and Dynojet as a whole to enhance your service centre.

It gives me pleasure to take this opportunity to send you this personal letter of acknowledgement. Firstly, as the National Trainer and Tech for Serco for the Dynojet product within Australia, I have to say how professional your business, shop front, floor plan and the attention to detail within the service shop / the dyno room is all outstanding!. Romi, your efforts from all and staff within the business displays this and I would only encourage other dealers / tuning centres to use your standards as a bench mark. The Dyno room that you and the team have built is of one of the best and well-presented I have worked within the country.

I wish to also acknowledge that as a trainer, Romi you were of a high achievement and calibre. All industry knowledge, motor combinations and advanced skills to train for dyno and Tuning programs at the highest level showed in your abilities with theory and real time mapping bikes over the week hands on. I know this will be presented and reflected to the most important person's "**the customer**" that is why we have chosen Ghost Rider Motorcycle to be an Approved Dynojet Tuning Link Centre specialised in the V-twin industry and Sport bike.

It is and has been a pleasure to train and work with your team knowing that Dynojet will be represented correctly, to be applied to customers' needs for the correct application.

1. Quality products.
2. Ensured fitting and tuning within the best conditions.
3. Customer retention and satisfaction. 100%.

Once again thank you all for your time as we look forward to a partnership within the Motorcycle industry.

Kind regards.

Mark Carlsson
 Dynojet / Dynatek Technical Manager
 Serco PTY. LTD. Australia.
 Direct Line: (07) 3362 6633
 T: (07) 3362 6600
 M: 0439 769 492
 E: mark@serco.com.au
 Toll Free Fax: 1800 625 356

